



THE
LEARNING
DEVELOPMENT
GROUP

Introduction

The General Education and Training Certificate: Domestic Services, level 1, is an occupational qualification aimed at individuals working primarily as domestic workers.

The entry level practical programme focuses on cleaning principles and tasks, cleaning different types of surfaces and areas, storing cleaning materials, maintaining a domestic housekeeping service, personal health and hygiene, preparing beds and linen, communication and mathematics literacy.

The GETC is the first in a learning pathway and offers articulation into other related fields as well as entry to level 2 qualifications in cleaning services and allied industries.

Target Audience

The qualification is aimed primarily at domestic workers and those working in cleaning services.

It is suitable for individuals who are currently working in, or who wish to work in, the broad cleaning industry, in the private and public sector, as domestic workers, cleaners, laundry assistants, relief cleaners and room attendants.

On receiving the qualification, individuals can progress towards working as specialist cleaners and care givers.

Entry Requirements

- Competency in Communication (English) at ABET Level 2.
- Competency In Numeracy at ABET Level 2.

Workplace Requirements

- Access to appropriate workplace environments.
- Active support by a mentor or supervisor.

Health, Safety & Hygiene

GETC: Domestic Services

SERVICES SETA Certification

SAQA ID: 23853

NQF Level: 1

Credits: 134

Course Delivery & Assessment

We use in-classroom and in-workplace practical training, workplace observation and on-the-job coaching and mentoring to embed skills.

You will need to:

- Attend all lectures and sessions and complete practical workplace experiential learning.
- Demonstrate theoretical and practical understanding of programme content.
- Participate in and contribute in group activities.
- Compile and submit a Portfolio of Evidence (PoE).

To receive the GETC: Domestic Services, Level 1, you will need to compile, submit and be found competent by constituent Assessors, Moderators and Verifiers on a Portfolio of Evidence (PoE).

Learning Outcomes

By the end of the qualification, you will be able to:

- Clean and maintain restrooms, bathrooms, toilets, urinals and floors, using different equipment.
- Handle, store and used cleaning chemicals and materials.
- Understand basic cleaning principles, perform cleaning tasks and identify different types of soilage and the cleaning procedures to use.
- Maintain personal appearance, hygiene, health and working relationships.
- Prepare beds, handle linen and service guest bedroom areas.
- Demonstrate basic understanding of numeracy, calculations and personal finance.
- Communicate in writing and verbally.



Course Content

GETC: Domestic Services

Accreditation Body: SERVICES SETA

SAQA ID: 23853 | Learning Programme ID: NA

NQF Level: 1 | Credits : 134

Core Modules

- Clean and maintain restrooms and bathrooms
- Clean and maintain toilets and urinals
- Clean floors in a domestic environment
- Handle and store cleaning chemicals
- Identify surfaces, soilage and its cleaning procedures
- Maintain a domestic housekeeping service
- Maintain effective work relationships in a cleaning environment
- Maintain personal hygiene, health and presentation
- Understand basic cleaning principles and perform basic cleaning tasks
- Use chemicals in cleaning procedures
- Prepare beds and handle linen and bed coverings
- Service guest bedroom areas

Fundamental Modules

- Analyse cultural products and processes as representations of shape, space and time
- Collect, analyse, use and communicate numerical data
- Critically analyse how mathematics is used in social, political and economic relations
- Demonstrate an understanding of and use the numbering system
- Describe and represent objects and the environment in terms of shape, space, time and motion
- Engage in a range of speaking and listening interactions for a variety of purposes
- Manage personal finances
- Plan and manage time in the workplace
- Read and respond to a range of text types
- Show a critical awareness of language usage
- Use maps to access and communicate information concerning routes, location and direction
- Work with numbers in various contexts
- Write for a variety of different purposes
- Perform basic calculations

Elective Modules

- Clean floors using a single disc machine
- Clean kitchens and windows
- Demonstrate an understanding of factors that contribute towards healthy living
- Demonstrate an understanding of sexuality and sexually transmitted infections including HIV/AIDS



info@ldgroup.co.za



+27 086 022 7337



www.ldgroup.co.za

Our Accredited Organisations



FACULTY
TRAINING
INSTITUTE



Siyangoba



Siyaya
SKILLS INSTITUTE



PROSERV
SOUTH AFRICA



MBAT
DEVELOP - EMPOWER - GROW

